American Girl® Order Form

To be completed by purchaser:

Girl's birth date: _____ / _____ / _____
Month Day Year

Home phone: (_____) _____ Work phone: (_____) _____

E-mail address: _____
(Fill in to receive order information, updates, and web-exclusive offers.)

Billing Address

Name _____

Address _____

City _____ State _____ Zip _____

☐ Ship to a different address.

For additional addresses, attach a separate piece of paper with name and address information.
(Include $5.95 for shipping and processing for each additional address.)

Our Promise

Our promise is to deliver premium, age-appropriate products, services, and experiences designed to celebrate the joys of girlhood today while inspiring girls to be their very best tomorrow.

Our Guarantee

We trust you are delighted with your purchase from American Girl. If for any reason you are not, we will promptly exchange or provide a merchandise credit for any returned product. A refund is available with your original proof of purchase from American Girl. Shipping and processing fees are non-refundable.

Ship to #	Product code	Product name	Color	Alternate color	Size	Qty.	Gift wrap (√)	Price (ea.)	Subtotal
							☐		
							☐		
							☐		
							☐		
							☐		
							☐		
							☐		
							☐		
							☐		

Shipping & processing fees

Order total	Standard
Up to $40	$5.95
$40.01 – $80	$8.95
$80.01 – $120	$12.95
$120.01 – $150	$16.95
$150.01 – $200	$19.95
$200.01 – $250	$22.95
$250.01 – $300	$25.95
$300.01 +	$28.95

Add $5.95 for shipping to each additional address.

Rush shipping

Allow 1 additional day for processing. Sorry, not available for APO/FPO addresses.

2-day rush
Add $15 to the standard shipping rate at left. Add an additional $15 for each item requiring a rush surcharge.

Next-day rush
Add $20 to the standard shipping rate at left. Add an additional $20 for each item requiring a rush surcharge.

Sales Tax:

Sales tax is applied to shipments to the following states:

CA, CO, FL, GA, IL, KS, MA, MN, MO, NY, OH, TX, VA, WA, WI

Merchandise total	
Shipping and processing fees (see chart at left)	
Shipping to each additional address ($5.95 each)	
Rush-shipping charges, including surcharges if applicable (see chart at left)	
Gift-wrapping charges ($6.00 per item, unless otherwise noted)	
Subtotal	
Sales tax (at left)	
American Girl Magazine subscription — Subscriptions are mailed via the US Postal Service.	
Order total (US currency only; do not send cash.) Prices effective through Dec. 31, 2012.	

Payment Method:

Invoice will be mailed to purchaser as order confirmation. Enclose your personal check, gift card, or money order, or provide credit card information as indicated below. Make checks payable to **American Girl**.

☐ Check
☐ Gift card (19 digits)
☐ Money order
☐ American Express (15 digits)
☐ MasterCard (16 digits)
☐ Discover/Novus (16 digits)
☐ Visa (16 digits)

Credit Card Number

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19

CID number or Gift card pin number

1 2 3 4

Expiration date

Month – Year

Signature of authorized buyer

Please note the warnings and cautions on our products and packaging. For more information, please call American Girl Customer Service at **800-845-0005** or visit our website at **americangirl.com**.

Mail form to:

American Girl, Mail Order Processing Dept.
P.O. Box 620190
Middleton, WI 53562-0190

Bitty Baby/Bitty Twins Dress Like Your Doll clothes

	Sizes	Height
Small	3	37
Medium	4 5	40 43
Large	6 6X	46 48
X-Large	7	50-52

If you have questions about size or fit, call **800-845-0005** or visit **americangirl.com/sizechart**.

All other Dress Like Your Doll clothes

	Sizes	Height
X-Small	6	46
Small	7 8	50-52 52-54
Medium	10 12	54-56 56-58
Large	14 16	58-60 60-62
X-Large	18 20	62-64 64-66

American Girl® magazine subscription order

Check box for desired term and start of subscription.

☐ 1 Year (6 issues): ☐ Start now ☐ Renewal

A3-AG | $22.95 USA. $29 International

Send subscription to:

Name _____

Address _____

City _____ State _____ Zip _____

Questions and comments: E-mail **service@americangirl.com**, call 800-845-0005, or write American Girl, Attn: Customer Service. P.O. Box 620497, Middleton, WI 53562-0190. Please note that all comments become the property of American Girl.

Information: We are not responsible for order delays resulting from checks with insufficient funds, declined credit cards, or orders submitted with insufficient information. Money orders and checks are valid for US mail orders only. Sorry we cannot accept cash or purchase orders. Although we strive for accuracy, actual products may not be identical to items shown. Unless noted, dolls, outfits, and accessories are sold separately. Dolls cannot always be posed or hold accessories as shown. We reserve the right to limit quantities or refuse orders for any reason. Not all American Girl products are featured in every catalogue. Ear piercing costs $14 and is available for 18" My American Girl® dolls at the time of purchase and through the Doll Hospital.

Shipping: Our goal is to carefully ship your order to its destination as quickly as possible. Our shipping and processing fees include the cost of processing your order, handling and packaging your products, and delivering them to the designated recipient(s). To estimate standard delivery times, call or order online. To ensure delivery by a certain date, we recommend using rush delivery options. In most cases, we ship to P.O. Boxes, APOs/FPOs, US territories, Alaska, and Hawaii by First Class Priority Mail. For international rates, e-mail us at **cs.international@americangirl.com**, fax 608-828-4790, or call 608-831-5210 from outside the US.

Shipping to Canada: Add $5 for standard shipping and processing rates. All shipments are sent via Canada Post. Express shipping available for an additional charge. Some products cannot be shipped outside the United States. Canadian deliveries reflect costs paid through a customs broker for delivery to your door. All prices listed are in US currency.

Returns and exchanges: Follow the instructions on the back of the packing slip enclosed with your order. Allow a minimum of two business days for your request to be processed upon receipt. A refund or credit will be issued for the purchase price, or the current list price if the purchase price cannot be verified. We do not accept returns COD.

Gift wrapping: We're happy to gift wrap any of your items at a cost of $6 each, unless otherwise noted. Most products arrive in custom bags or gift boxes at no extra charge.

Catalogue mailings: To send us an address change, remove your name from our mailing list, or request that your name not be shared with other companies: e-mail **service@americangirl.com**, call 800-845-0005, or write: American Girl, Attn: MOP Dept., P.O. Box 620497, Middleton, WI 53562-0497. To remove your name from ALL mailing lists, write: Mail Preference Service, Direct Marketing Association, P.O. Box 643, Carmel, NY 10512-0643.

Mail orders: Send full billing and shipping address information, order information (see grid above), daytime phone number, and payment information (credit card number with expiration date, gift card, check, or money order) to: American Girl, MOP Dept., P.O. Box 620190, Middleton, WI 53562-0190. Checks are cleared electronically.